



9 April 2020

COVID-19: Situation in CHINA (Update #8)

The current COVID-19 Outbreak spread is affecting the whole supply chain worldwide, raising potential major challenges.

ANL's priority is to ensure the health and safety of our staff members and partners, while ensuring a smooth business continuity despite the current extraordinary disruptions. We remain determined to ensure the delivery of a seamless customer experience, as much as the current conditions allows it.

On this page, you will find all the necessary information about China and our dedicated team of experts remains at your disposal to provide you with tailor-made solutions.

Business Continuity Plan

Our office remains open and our staff is working on-site, while complying with all sanitary directives issued by the Government and the CMA CGM Group.

We have a Business Continuity Plan that has been thoroughly tested. If the situation were to evolve, we are fully prepared to continue serving you remotely, with full access to our documents and software.

In a collective effort to slow down the spread of the Covid-19, please visit our offices only if necessary and prefer contacting us via email, phone or visit our websites:

- [My CMA CGM](#)
- [APL](#)
- [ANL](#)
- [CNC](#)
- [Containerships](#)
- [Mercosul](#)

Please note that the following preventive measures are in effect in our office:

- Visitors need to register at the reception. If you have been to a high-risk country/region recently, please fill in the detailed travel history and/or residence history.
- Visitors need to take the temperature measurement. If the temperature is higher than the normal value, please see a doctor or take self- quarantine at home.
- Visitors should wear masks and avoid close contact with others.



Operational situation in China

All our services are operational.

Our depots are fully functional.

Terminals are in full activity.

Container deliveries are taking place.

Make use to the largest extent possible of the numerous e-business opportunities ANL can offer

While governments worldwide are encouraging people to stay at home to limit the spread of the Covid-19, you can continue managing your shipments remotely thanks to our ebusiness platform.

- **[My Prices](#)** – retrieve existing rates or obtain new instant quotation when no reference is available
- **[E-Transactions](#)** – place your bookings and manage your documentation on the platform
- **Remote printing of Bill of Lading (BL)** – no need to visit our counter, print your Original BL by yourself
- **Paperless Bill of Lading** – a fully digital Original BL, same value as paper but easier, faster, more secure and 100% digital
- **[E-Signature](#)** – sign documents online where applicable (Telex release and print at destination)
- **[E-Invoice](#)** – retrieve your invoices online
- **E-Delivery Order** – get your delivery Order online in deployed countries
- **[Other tools available](#)** – discover more tools to help you organize, follow and manage your shipments and shipping transactions end-to-end from anywhere around the world
- **[Mobile app](#)** – track, trace and plan your shipments directly via your mobile phone

Similar tools to the above are also available through [APL](#), [CNC](#) and [CMA CGM](#).

If you need support from our team to set up your account or navigate on the website, feel free to contact our eBusiness experts:

asia.ecommerce@cma-cgm.com